

Accendo Electronics Limited Three (3) Year Warranty

Digital HID™ (DHID™) ballast products from Accendo Electronics Ltd. are warranted for defects from manufacturing and workmanship for a period of three (3) years. During this warranty period, Accendo Electronics reserves the right to repair or replace DHID ballast products which prove to be defective or out of specification at their discretion. The Accendo Warranty is valid only for the original purchaser or the first end user of the ballast products.

This warranty is conditional upon installation, maintenance and operation of the product(s) supplied by Accendo, adhering to instructions and specifications defined by Accendo Electronics at the time of the order and in accordance with the standards of Canadian Standards Association (CSA), the American National Standards Institute (ANSI), Underwriters Laboratory Inc (UL) and The National Electric Code (NEC). Purchaser is responsible for obtaining all relevant instructions, specifications and documents related to the installation and operation of the products supplied by Accendo prior to use such product(s).

Damage by misuse or abnormal conditions of storage, installation, maintenance or operation, including, but not limited to, excessive temperatures or evidence of partial or complete disassembly beyond normal maintenance or expansion procedure void this warranty in its entirety. The conditions of any tests performed concerning any ballast product claimed to be defective in accordance with the terms of this warranty shall be mutually agreed upon in writing between the original purchaser or first end-user and Accendo Electronics. Accendo Electronics reserves the right to be represented at any such test.

Dimming

Accendo Electronics Ltd. agrees to extend a limited three-year warranty on dimmable DHID ballasts and fixtures operated on dimmable control gear, such as motion sensors, provided the following conditions are met:

- 1) A lamp must never be started by a ballast operating in the dimmed operating mode.
- 2) During any lamp start (cold or hot restart), the ballast must meet all of the requirements for starting and sustaining a lamp described in the applicable ANSI document C78.13xx for that lamp.
- 3) The lamp must be allowed to warm up for at least 10 minutes after the lamp has started (20 minutes for lamp wattages greater than 450). Only then can dimming begin. No dimming of MH lamps in horizontal install mode.
- 4) The ballast input voltage must be kept within the accepted line voltage range for the ballast type ($\pm 10\%$ for DHID ballasts)
- 5) The dimming device should not allow the ballast current crest factor to exceed 1.8.

HID Lamps

Accendo's warranty statement does not include lamps. For any warranty on lamps the applicable warranty statement of the lamp manufacturer shall apply. Only lamps recommended and approved by Accendo shall be used with Accendo's DHID ballasts.

Product Replacement/Liability Limits

The foregoing warranty applies for products manufactured by Accendo only and shall be the sole and exclusive remedy of the purchaser and Accendo's sole and exclusive remedy to the purchaser. Accendo does not extend its warranty to remedy costs of installation and labor of any kind. **NO WARRANTY OF FITNESS FOR ANY SPECIFIC OR PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED, NO OTHER WARRANTY APPLIES.** Accendo will not, under any circumstance, whether as a result of breach of contract, warranty tort or otherwise, be liable for any costs or damages, including lost profits or revenues, incidental, special or consequential damages.

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